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7 AUGUST 2025

CONSUMER ALERT TO THE GENERAL PUBLIC

SAFETY RECALL OF MORE THAN 5000 FORD VEHICLES BY FORD MOTOR COMPANY OF SOUTHERN AFRICA

1. The COMESA Competition Commission (**the “Commission”**) has become aware of a recall of Ford models Ranger, Everest, EcoSport and Puma in July 2025, by Ford Motor Company of Southern Africa (“Ford SA”). The voluntary recall follows safety concerns affecting the various models built between 2021-2025.

2. Below are details of the affected Ford models:

Model/ Year Built	Safety Concern	No of cars affected	Country
Ford Puma Nov 2021- Sept 2024	<p>A fuel line may rub against a bracket damaging the fuel line. Over time, the fuel line damage may result in a fuel leak. This potential issue may result in an engine stall or, in the presence of an ignition source, a fire.</p> <p>Owners may notice fuel odour, fuel leaking beneath the vehicle, or smoke from fuel on a hot surface.</p>	1,796	South Africa – 1,775 Botswana – 6 Namibia – 13 Eswatini - 2
Ford EcoSport April 2021-July 2022	<p>The front half shafts may not have been fully inserted into the transmission during assembly, creating the potential for the half shaft to disengage from the transmission. If the half shaft disengages, there is a possibility of loss of engine power while driving.</p> <p>It may also result in a vehicle rollaway when the vehicle is placed in "Park" without the park brake being applied. Both conditions increase the risk of an accident.</p>	2,872	South Africa – 2,806 Botswana – 25 Namibia – 41

Ford Ranger and Ford Everest models with 3.0L V6 engines June 2022-Mar 2025	There is a possibility that the left-side camshaft sprocket may fracture causing the engine to stall. An engine stall without warning increases the risk of an accident.	Ford Ranger - 571	South Africa – 534 Botswana – 10 Namibia – 24 Eswatini – 3
		Ford Everest – 479	South Africa – 461 Botswana – 7 Namibia – 10 Eswatini – 1

3. More information regarding the recall can be accessed through the links below:
 - i. <https://www.ford.co.za/owner/recall/25s39-safety-recall-ford-ranger-and-ford-everest-camshaft-sprocket-failure/>
 - ii. <https://www.ford.co.za/owner/recall/25s12-safety-recall-ford-ecosport-transmission-front-half-shafts/>
 - iii. <https://www.ford.co.za/owner/recall/25s10-safety-recall-ford-puma-fuel-line-sleeve-and-fuel-line-support-bracket/>
4. Ford SA has contacted the affected customers who have been advised to visit their dealers for inspection and repairs at no cost. Customers who may wish to verify whether their vehicles are affected may do so using the link below:

<https://www.ford.co.za/support/recalls>
5. The Commission is aware that consumers from several COMESA Member States import similar vehicles from South Africa, and therefore, pursuant to Article 30(1)(b) of the COMESA Competition Regulations, the Commission wishes to inform the public of the risks associated with the recalled Ford vehicles and advises affected consumers to verify whether their vehicles are affected and have them checked and repaired.
6. The Commission in collaboration with national consumer agencies, shall assist consumers from any COMESA Member State who may be affected with this recall upon evidence that the consumer's vehicle is of the make and model, and was built in the period mentioned in the voluntary recall.
7. Should you require more information or clarification on the matter, you may contact the undersigned.



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