



COMESA Competition Commission

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Common Market for Eastern
and Southern Africa

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CONSUMER ALERT TO THE GENERAL PUBLIC

RECALL OF CASELY PORTABLE WIRELESS POWER BANKS MODEL NUMBER E33A FOR OVERHEATING AND FIRE RISKS

The COMESA Competition Commission (the “**Commission**”) has become aware that on April 17, 2025, Casely Inc a company based in Brooklyn, New York, USA instituted a voluntary recall of over 429,200 Casely portable 5000mAh MagSafe wireless phone charger with model number E33A following complaints from the public.

According to the United States Consumer Product Safety Commission (CPSC) press release posted on its website, <https://www.cpsc.gov/Recalls/2025/Casely-Recalls-Wireless-Portable-Power-Banks-Due-to-Fire-and-Burn-Hazards>, The lithium-ion battery in the recalled power banks can overheat and ignite, posing fire and burn hazards to consumers.

Casely effected a voluntary recall after receiving 51 consumer reports of the lithium-ion battery overheating, expanding or catching fire while they were charging their phones, resulting in six minor burn injuries. The product is manufactured in China and imported in the USA by Casely Inc. and was being sold on online at getcasely.com, [Amazon.com](https://amazon.com) and other e-commerce websites from March 2022 through September 2024 for between \$30 and \$70.

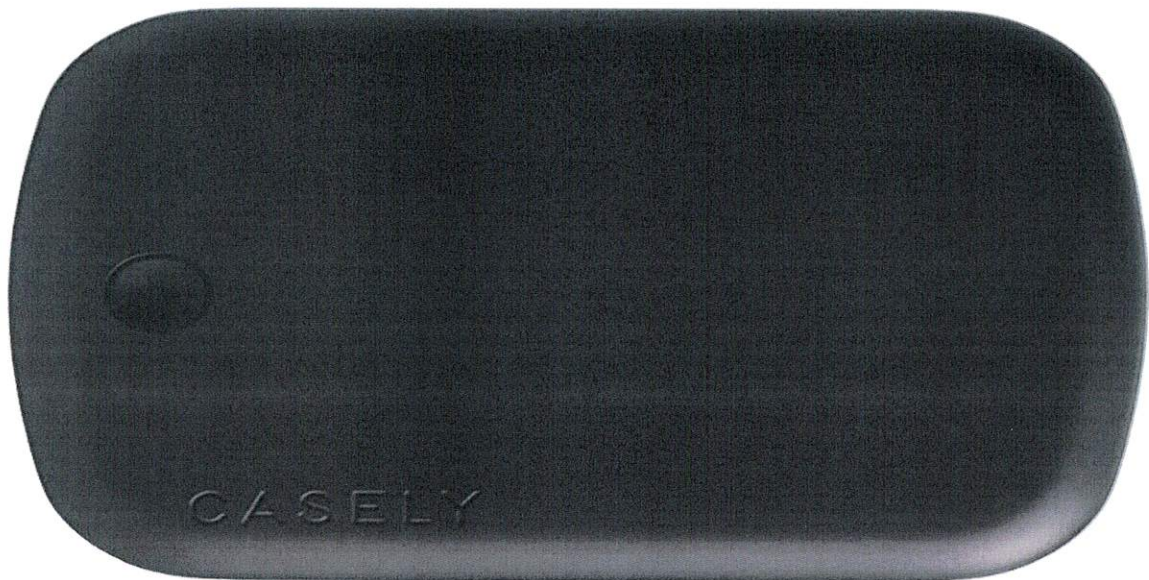
The CPSC warns consumers who might be in possession of the recalled wireless portable power banks to immediately stop using and contact Casely for a free replacement by filling out the online form and submit two photographs; one should be the front of the power bank with the word “Recalled” on it and the date written in permanent marker. The second photograph should have the model number on it, which is located on the back of the power bank.

It further warns consumers not to throw it in the general recycling stream, or in used battery recycling boxes found at various retail and home improvement stores. Recalled lithium-ion batteries must be disposed of differently than other batteries, because they present a greater risk of fire.

The Commission has established that the product was being sold on Amazon and other web platforms which are also widely accessed by consumers in the Common Market.

All communication should be addressed to the Chief Executive Officer

Picture of the recalled power bank



Pursuant to Article 30(1)(b) of the COMESA Competition Regulations, the Commission hereby informs the public of the risks associated with the recalled Casely portable 5000mAh MagSafe wireless phone charger with model number E33A and wishes to advise affected consumers to safely dispose of the recalled power bank and return it to the supplier and seek a replacement by completing the online form indicated in the recall.

Consumers who may experience any hazards associated with the recalled power bank may report the matter to their national consumer protection authorities for further management.

Should you require more information or clarification on the matter, you may contact the undersigned.



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