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Common Market for Eastern
and Southern Africa

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CONSUMER ALERT TO THE GENERAL PUBLIC

RECALL OF MERCEDES-BENZ MODEL GLE (167) VEHICLE BY MERCEDES-BENZ SOUTH AFRICA

The COMESA Competition Commission (the “**Commission**”) has become aware of a recall of the Mercedes-Benz Model GLE (167) vehicles by Mercedes-Benz South Africa.

In a media statement by the National Consumer Commission of South Africa, (the “NCC”) dated 7 April 2025, it was reported that the recall was as a result of a high-voltage starter-alternator processor load. According to the supplier, “the vehicle’s processor in the control unit of the high-voltage starter generator may experience sporadic overload. Consequently, the system’s monitoring function might incorrectly detect a faulty component in the high-voltage starter alternator.” Ultimately, the functions of the high-voltage starter generator could be deactivated, potentially leading to an unexpected loss of propulsion power without warning, which could increase the risk of an accident.

The NCC reported that the production dates of the vehicles range from 2022-2025, and affected consumers have been urged to make a booking with any authorised Mercedes-Benz dealer for their vehicles to be checked or repaired, at no extra cost. The NCC media statement further indicated that the vehicles may have been exported to Eswatini within the Common Market. However, the Commission has established that several other Member States import similar vehicles from South Africa.

More information regarding the recall can be accessed in the link below:

<https://thncc.org.za/media-statement-product-recall-mercedes-benz-model-gle-167-vehicle/>

Pursuant to Article 30(1)(b) of the COMESA Competition Regulations, the Commission hereby informs the public of the risks associated with the recalled Mercedes-Benz Model GLE (167) vehicle and wishes to advise affected consumers to have their vehicles checked or repaired and to take precautions when purchasing Mercedes Benz with particulars indicated in the recall.

Should you require more information or clarification on the matter, you may contact the undersigned.



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