

12 April 2022

**CCC Consumer Protection Notice No. 4 of 2022**

**WARNING NOTICE TO THE PUBLIC ON THE PRODUCT RECALL OF KINDER CHOCOLATES**

The COMESA Competition Commission (the “Commission”) hereby notifies the general public that Ferrero International has recalled certain batches of its Kinder Chocolate Products across different countries.

Ferrero International, the manufacturer of Kinder range of chocolate products has recalled a number of its products from several countries in Europe, USA and Asia due to salmonella contamination. According to Ferrero International, all items being recalled were manufactured in the same facility in the Belgian town of Arlon and were sent for sale to several countries.

Salmonella bacteria can cause diarrhea, stomach cramps, nausea, vomiting and fever, and the symptoms could be more severe in young children and those with weakened immune systems.

The specific batches of the Kinder chocolate that have been recalled from different countries are as follows:

Volume and type of Packaging	Date/ Code	Country
Kinder Easter Basket 120g (6x20g)	BB dates from 7/10/22 up to and including 20/11/22	Australia and New Zealand
Kinder Mini Eggs Hazelnut 100g	BB23/8/22 up to and including 13/9/22	
Kinder Surprise Maxi 100g	BB 23/8/22 up to and including 13/9/22	
Kinder Surprise Maxi - Natoons 100g	BB from 23/8/22 up to and including 13/9/22	
Kinder Easter Basket 120g (6x20g)	19300698000619	
Kinder Mini Eggs Hazelnut	100g:19300698020242; 270g:9300698503618; 750g: 9300698503618	
Kinder Surprise Maxi (Miraculous)	100g: 19300698018591	

Kinder Surprise Maxi (Natoons)	100g: 19300698016528	
Kinder Surprise Xmas Maxi (Disney Frozen 2021)	100g: 9300698502246	
Kinder Surprise Xmas Maxi (2021)	100g: 9300698501935	
Kinder Maxi Xmas Mix with Plush (2021)	133g: 9300698504004	
Kinder Xmas Happy Moments Ballotin (2021)	190g: 9300698503960	
Kinder Surprise -Pack size – 100g	BB 20 April 2022 up to and including 21 August 2022	UK
Kinder Mini eggs -Pack size – 75g	BB 20 April 2022 up to and including 21 August 2022	
Kinder Egg Hunt Kit -Pack size – 150g	BB from 20 April 2022 up to and including 21 August 2022	
Kinder Schokobons -Pack size – 200g	BB from 20 April 2022 up to and including 21 August 2022	
Kinder Surprise1 x 20 grams	3/07/2022-4/10/2022	Netherlands
Kinder Surprise3 x 20 grams	15/07/2022-4/10/2022	
Kinder Surprise4 x 20 grams	20/04/2022-21/08/2022	
Children's Chocolate Chips 125 grams	1/06/2022-20/08/2022	
Children's Chocolate Chips 200 grams	15/06/2022 23/08/2022	
Children's Chocolate Chips 300 grams	13/07/2022	
Children's Chocolate Chips WHITE 200 grams	21/07/2022 -18/08/2022	
Children's Happy Moments		
Kids Mix Advent Calendar127 grams	20/04/2022	
Children's Mix Peluche 133 grams	21/08/2022	
Kinder Surprise Maxi 100 grams	21/08/2022	
Three-pack Kinder Surprise Eggs	BB April and June of 2022	Germany
Kinder Choco-Bons and Kinder Choco-Bons White	BB May and September 2022	
Kinder Surprise Maxi (100 grams), Kinder Mini Eggs (100 grams) and Children's Mix packs containing any of the items above	BB August and September 2022	

Kinder Happy Moments Chocolate Assortment		USA
Kinder Mix Chocolate Treats basket		
Kinder Mini Eggs	BB Apr 20 and Aug 21, 2022	Singapore
Kinder Egg Hunt Kit	BB Apr 20 and Aug 21, 2022	
Kinder Surprise Maxi	BB Apr 20 and Aug 21, 2022	
Kinder Mix Chocolate Treats basket	BB October 24	Hong Kong



The Commission has also established that some Kinder chocolate products are imported and marketed in the Common Market for Eastern and Southern Africa (“the Common Market”). In consideration of the risk, some of the COMESA Member States such as Kenya, Egypt and Sudan have launched a probe into Kinder products in their respective markets.

The Commission is conducting further investigation to ascertain the extent of the supply of the recalled products into the Common Market with a view of asking the manufacturers to: (i) recall the affected products from the Common Market; (ii) issue a notice to the public indicating its distributors and related dealers in the Common Market to enable consumers identify where to return products; (iii) inform the public of any undertaking to replace the products or refund the price of the products; and (iv) desist from exporting the same products to the Common Market until such a time when the defect is corrected and the general public is informed accordingly.

In view of the foregoing and pursuant to Article 30(1)(b) of the COMESA Competition Regulations (“the Regulations”), the Commission would like to inform the general public to exercise caution and avoid the purchase or consumption of the above recalled products, and return them to the point of purchase for a full refund. Consumers who may have consumed the affected products and provide evidence that as a result of this consumption, they have suffered injury, have a right to compensation in accordance with Article 36 of the Regulations.

The Commission further wishes to request any person who purchased and/ or consumed the product and is unable to secure a refund or compensation, or who establishes that the recalled product is being sold in the Common Market to report the matter to the Commission on +265 (0) 1 772466 or contact the undersigned on [mdisasa@comesa.int](mailto:mdisasa@comesa.int); or Mr. Steven Kamukama, Manager Consumer Welfare and Advocacy Division on [skamukama@comesa.int](mailto:skamukama@comesa.int).

Affected persons may also contact their national consumer institutions or any other body with the mandate on consumer protection in their countries.



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