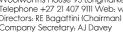
WOOLWORTHS

FOOD RECALL ALERT NOTIFICATION

| 1. Name and Address of the Recallingindustry | Woolworths Woolworths House 93 Longmarket street Cape Town | |
|--|--|--|
| 2. Name, designation and Contact details ofperson who should be contacted | Viren Jagarnath, Senior Compliance Manager <u>Virenjagarnath@woolwolworths.co.za</u> +27 83 500 3000 and Percy Mmolotsi Compliance Officer <u>Percymmolotsi@woolworths.co.za</u> +27 73 636 8884 | |
| 2. Identity of the Dreduct (broad | Woolworths 100% APPLE JUICE 200 r | nl |
| 3. Identity of the Product (brand, code, type,etc.) | | WOOLWOOTINGTOOL APPLE JUICE No and the metamory matrix DOOK APPLE JUICE |
| | 100 % Apple Juice 200 ml | 100 % Apple Juice 6 X 200 ml |
| | SKU: 20082703 | SKU: 20094447 |
| 4. Reason for recall | Following routine quality tests, Woolworths is recalling Woolworths branded 100% APPLE JUICE 200 ml cartons (single boxes and six packs) with the best before date of 23, 28 and 29 March 2022. It was identified that the apple juice in these products contains levels of patulin above the regulatory limits. Patulin is a naturally occurring mycotoxin produced by mould and is commonly associated with apples. | |
| 5. Date and circumstances under which productdeficiency was discovered | Woolworths received the test results 8 October. | |
| Evaluation of the risk involved with deficiency(if any testing done , results should be indicated) | Whilst patulin is undesirable in levels that exceed the legal limits (>50 ppb), there is a low risk that it may cause illness or adverse reactions such as nausea, gastrointestinal disturbances and vomiting. | |
| 7. Total amount of product | 65 units in Eswatini | |
| • | | |

Woolworths Proprietary Limited Reg. No. 1956/000518/07 Woolworths House 93 Longmarket Street Cape Town 8001 PO Box 680 Cape Town 8000 Telephone +27 21 407 911 Web: www.woolworths.co.za Directors: RE Bagattini (Chairman) MR Isaacs MA Maritz (CEO: FBH) SD Ngumeni CA Reddiar Z Rylands (CEO: Foods) Company Secretary: AJ Davey



| produced | 238 units in Zambia | |
|---|---|--|
| 8. Time span of production | Best before date of 23, 28 and 29 March 2022 | |
| 9. Total amount of product in distributionchannels | 65 units in Eswatini 238 units in Zambia | |
| 10. Detailed distribution Information (levelof distribution, No. of direct accounts, Identity of direct accounts if possible) | | ith Africa – distributed from Woolworths delivered to the Woolworths food stores. |
| 11. Copy of recall communication alreadyissued otherwise proposed communication) | | s 100% APPLE JUICE 200ml cartons |
| | Food safety is critically important to Woolworths and we take all issues regarding the production of our food extremely seriously. | |
| | Following routine quality tests, Woolworths is recalling Woolworths branded 100% APPLE JUICE 200 ml cartons (single boxes and six packs) with the best before date of 23, 28 and 29 March 2022. It was identified that the apple juice in these products contains levels of patulin above the regulatory limits. Patulin is a naturally occurring mycotoxin produced by mould and is commonly associated with apples. | |
| | | 00 ml cartons with the best before date as singles and in six packs in South Africa i, Mozambique and Zambia stores. |
| | Customers who have purchased the p their local store for a full refund. For customer service centre on 0860 022 | more information please contact our |
| | Woolworths 100% APPLE JUICE 200 ml | |
| | WOOLWORTHS/CCO IOO% APPLE JUICE HO ADDED PRESERVATIVES DIF OF OF OF OF OF OF OF OF OF O | |

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WOOLWORTHS

| | SKU: 20082703 | SKU: 20094447 |
|--|--|---|
| | Woolworths and our suppliers proactively manage and prevent microbial contamination of food and have done so for many years. We have very strict protocols in place as part of our standard food safety management process. To verify the safety of our food products, we implement additional monitoring where we independently have our food products tested randomly. ENDS | |
| | media statement <u>https://www.woolv</u> woolworths-100-apple-juice-200ml-c. | |
| 12. Action already taken and proposed strategyfor recall | from our store counters to prevent cu | moved the Woolworths 100 % apple juice ustomers from buying the product, and scall through messaging in our stores, and |
| 13. Any other relevant information | | |

Percy Mmolotsi

18 October 2021

Signature and title

Date

Compliance Officer (Recalling Food Business Operator)

